Cross Roads Baptist Church

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Almost three years ago, Cross Roads Baptist Church in Hartwell, Georgia embarked on an ambitious goal to improve the infrastructure of our 136-year-old structure and expand our facilities. We made the decision to complete what we termed "The Master's Plan" in phases in order to control the cost. Phase 1 of "The Master's Plan" began almost two years ago and was completed in less than 150 days. It was budgeted at \$450,000 and encompassed a complete new roof, complete new HVAC systems, partial electrical upgrades to support the HVAC upgrade, and numerous "cosmetic" enhancements. Our approach to choosing a General Contractor was meticulous.

We were blessed to be lead to RTF Construction and Mark Marietta.

If I had to describe Mark Marietta in one simple phrase, I would say "he'll make it right." During the project, we had a few totally unforeseen turns-of-event. It came a heavy rain right after the existing roofing was removed. The electrical conduit coming into the exterior junction box was engineered too small to accommodate the wiring. Just to name a couple that immediately come to mind. In every instance, Mark Marietta assured us that RTF would "make it right" and they always did. Even after completion (as early as just a few weeks ago) when we have experienced unforeseeable component failures or other issues related to the project, Mark has stepped up and proven himself to be a man of his word. He always makes it right.

We are nearing completion on paying down our debt on Phase 1 and will soon start planning Phase 2 of "The Master's Plan". I look forward to working with RTF Construction and Mark Marietta on that project as well!

> Anthony L Parham (Former) Chairman of Deacons Cross Roads Baptist Church